CareJourney

PRODUCT OVERVIEW · 2026

The clinical intelligence platform for your hospital

Of doctors, for doctors, by doctors

One shared patient record, an AI scribe that writes the visit note in five languages, and live analytics for every desk.



Shared patient record

AI Scribe

Live analytics

THE PROBLEM

CareJourney

Every desk runs on paper, and every doctor types



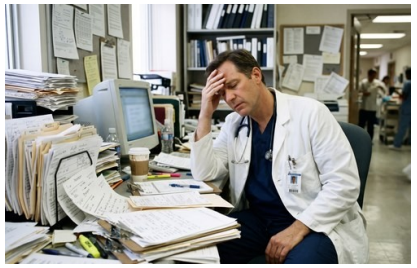
Front desk

Token slip · queue



Nurse

Vitals sheet



Doctor

Rx and notes



Lab

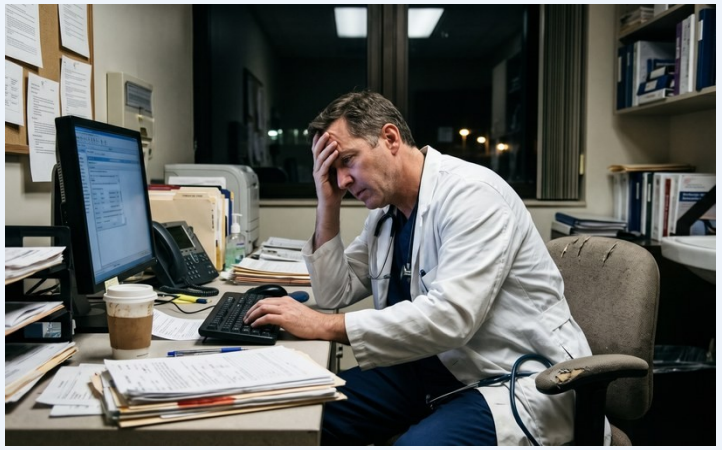
Lab report



Billing

Paper bill

Five desks, five sets of paper. Nobody sees the whole visit, and leaders can't see live patient flow.



49%

of a doctor's clinic day goes to EHR and desk work. Only 27% is face time with patients.

2 hrs

of screen and desk work for every 1 hour spent face to face with patients.

1–2 hrs

more each night, at home, finishing notes and clerical work.

Source: Sinsky et al., Annals of Internal Medicine, 2016 — time-and-motion study of 57 US ambulatory physicians.

OUR SOLUTION

CareJourney

One live record, written once, seen by every desk



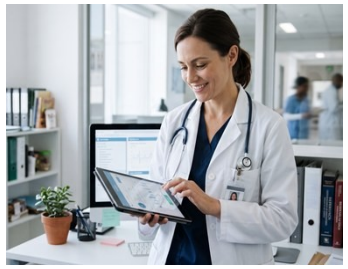
Shared patient record

Every desk adds to the same record. Nothing is copied, nothing is lost.



AI Scribe

Listens to the consultation and drafts the doctor's note.



Live analytics

Queues, wait times and collections, without walking the floor.

MT

Maya Thompson

One patient record · today's visit

ILLUSTRATIVE

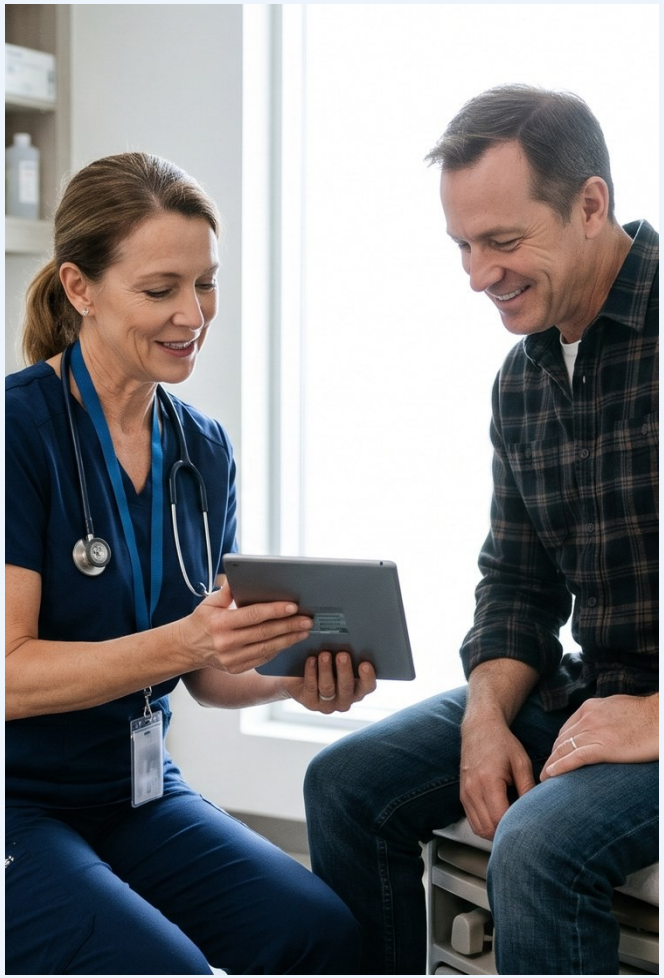
Front desk	Registered	09:02
Nurse	Vitals added	09:14
Doctor	Note signed	09:31
Lab	Report added	10:05
Billing	Bill paid	10:12

CLINIC DASHBOARD · LIVE

7	20 min	82%
in queue	avg wait	bills collected

CareJourney

AI Scribe drafts the note while you talk



Listens in five languages
including mixed speech, the way patients really talk

English | বাংলা | हिन्दी | ਪੰਜਾਬੀ | தமிழ்

1 LIVE TRANSCRIPT

Pt: Headache for three days.

Dr: Any sensitivity to light?

Pt: Yes, bright light hurts.

Dr: Any fever or vomiting?

Pt: No.

2 SOAP NOTE DRAFT

S: Headache 3 days, photophobia, no fever or vomiting

O: BP 120/80 · Pulse 78 · neuro exam normal

A: Likely migraine

P: Analgesic, review in 7 days

3 E-PRESCRIPTION

Naproxen 500 mg · 1+0+1 after food · 5 days

Omeprazole 20 mg · 1+0+0 before breakfast · 5 days

Follow-up in 7 days

The doctor stays in charge: nothing is saved until they review, edit and sign.

Illustrative sample

CareJourney

Everything a visit needs, with safety built in

Shared patient record

Every desk works on the same record.

AI Scribe

SOAP notes drafted in five languages.

E-prescription

Digital prescriptions sent to patients.

Lab result alerts

Out-of-range values flagged early.

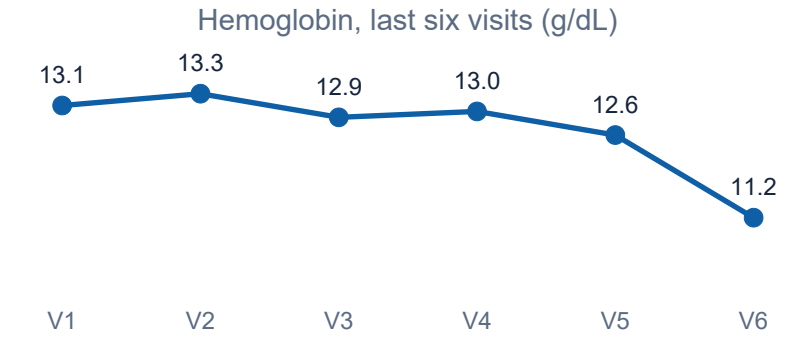
Live dashboards

Queues, wait times and departments, live.

Billing and audit

Collections, SMS dues and action logs.

Lab result · CBC · Maya Thompson



Hemoglobin	**11.2 g/dL · Low · flagged**
WBC · Platelets	**7.1 K/µL · 250 K/µL · Normal**

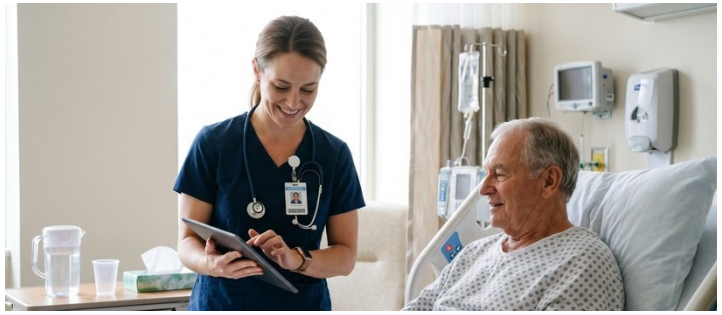
- **Abnormal results flagged early**
- **Every note reviewed and signed**
- **Every action logged: who and when**

Illustrative sample

WHY IT MATTERS

CareJourney

Less typing, shorter queues, better care



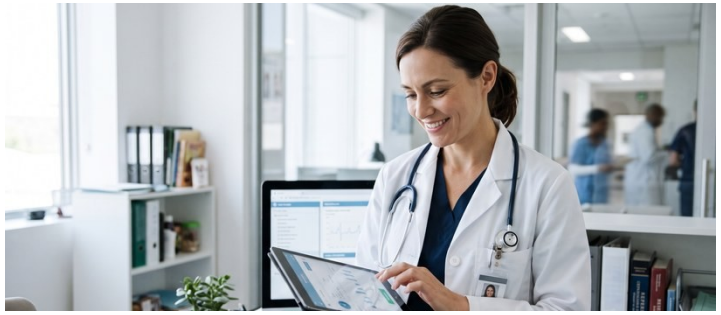
For patients

Shorter queues, more of the doctor's attention, and a digital prescription to take home.



For doctors

Notes drafted during the visit. Review, sign, and see the next patient.



For management

Every desk live on one dashboard, fewer lost bills, a full audit trail.

~15,800 hours

of documentation time saved by ambient AI scribes across 2.5 million visits in one year at The Permanente Medical Group.

Plan | Do | Check | Act

Live data powers the Check step, so every cycle of improvement starts from what really happened.

Book a live demo
in your own workflow and language

Source: The Permanente Medical Group, NEJM Catalyst, 2025 (external evidence for ambient AI scribes, not CareJourney results).